



# Jackie Rohosky



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Comprehensive workforce development involves more than just instruction. What turns an employee into a team member are demonstrations of confidence, trust and good faith — confidence in abilities, trust in integrity, and faith in a person’s dedication to the job.

That was demonstrated recently at Griffin, Ga.-based NACOM when it graduated the largest-ever class of Certified Manufacturing Specialists. An article on page 5 explains why, after the graduation ceremony, person after person expressed admiration for John Olson, the company’s vice president and general manager, who is a rare example of a truly visionary, generous team leader.

Another aspect of workforce development that goes beyond skills training becomes evident when working with international companies, as this issue’s cover story explains. Everything from differences in language to how people shake hands becomes important when people from different cultures interact, and that’s where cross-cultural training becomes a critical part of a comprehensive workforce development program.

Generosity, mutual understanding and effective communication — these are the team-building aspects of workforce development that Quick Start strives to incorporate in all of its projects.



NACOM's vice president and general manager, John Olson, applauds the CMS graduates.

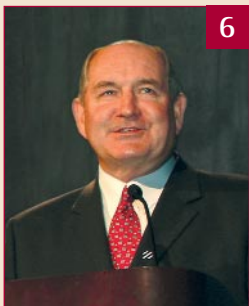
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Azeeza Muhammad was one of 117 NACOM employees who received a personal computer upon graduating from the Certified Manufacturing Specialist course.



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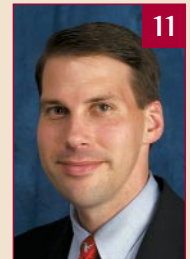
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